



Membership Frequently Asked Questions

General

Can I have more than 1 child on a Direct Debit? Yes of course. The memberships must be taken out on the same day but can be valid for as many children as you wish.

If I have a membership for 2 children can I have 4 free adults? Yes, its 2 named adults per 1 child membership. You are welcome to sign up nannies, carers, grandparents etc.

If I have more than 1 child do you offer sibling discounts? Yes but only on 1 off annual payments.

What do I do if I have an existing membership? You have a few options. If you wish to continue on the existing scheme you must ensure you renew by renewal date. If you wish to change on to one of our new fantastic memberships with added benefits please ask for the Duty Manager on site who will talk you through all the options.

What is the minimum amount of time I must commit to for Direct Debit Payments? Our memberships are valid for at least 12 instalments. You will be required to pay an initial amount in cash or card and then must commit to at least 11 monthly direct debit instalments. All the terms and conditions of our direct debits scheme can be seen by clicking on the link **Download membership form and Terms and conditions**.

If you have any further questions please email us at membership@gambado.com

For full terms and conditions of our membership and our Direct Debit payments please download a copy of our Membership Application form. Please feel free to print, complete your details and bring to reception.