

How to book a party

The central booking team is on call Monday to Friday between 9am and 6pm to discuss your party requirements and to help you prepare you for your fun filled 2 hour party at one of our venues.

What will you need to consider:

Location: Our clubs are located at Beckenham, Chelsea and Watford.

Preferred Party Times: We hold morning and afternoon sessions (2 hours) and our team will discuss availability for your dates.

Party numbers: We can cater for a minimum of 10 children (8 children for Toddler Parties) and a maximum of 30 children at Beckenham and Chelsea. At Watford we can cater for a minimum of 10 children and a maximum of 20 children (we may be able to accommodate more at certain times so please check with us)

Extras: You can personalise your party by adding standard Party bags*, VIP Party Bags*, Helium balloons* and/or Party Hats*. Adults can join in too! why not order adult platters* and tea and coffee pots*. We can also theme your party (subject to availability)*.

*additional charges apply

Three Step Booking Process

Step 1

Call our friendly Central Bookings team on 08456 434323 to discuss your requirements. We will take a 50% deposit (by credit/debit card* or cash paid at club) to book the date.

* we do not accept Amex

Step 2

You will receive a booking confirmation email, including terms and conditions – please read these carefully. We also include invitations for you to print or email to the party guests (parents), and a blank guest list for you to complete with the children's names and email or fax back to us 48hrs before the party.

Step 3

Please call the club 7-10 working days prior to your party with your final numbers and to pay your final balance to guarantee your party* We are unable to cater for more than 3 extra children on the day of the party due to capacity, catering and seating availability.

*We will not be able to host your party if the payment has not been made in full prior to the day of the party.

FAQ's

How long does the party?

Each party lasts 2 hours. This encompasses 80 minutes of play and 40 minutes of party feast and extra fun in your party area.

Is there a meeting area when we arrive?

Your party host will take you to a party holding area when you arrive. Parents and close family use this area as a base while the party is in full swing – this means the party room/area is kept as clear as possible. Please arrive no more than 15 minutes prior to the start time of your party to meet with your party host.

Do adults pay an admission fee?

There is no adult charge for adults attending a party.

What is the role of my Party Host?

Your Party Host is the key point of contact for the party*. They will help to remove children's shoes and help to get the party started!

Do I bring a Birthday Cake?

Yes, please bring your cake and candles. The party host will collect it from you and organise the Happy Birthday singing and cake cutting after the birthday feast.

What is in the party room/area?

Your private party tables will be set up with cups, plates, napkins and balloons, plus any 'extras' you have purchased (e.g. helium balloons, jazzy hats). There will be unlimited water and squash ready at the table for thirsty children (hosted party only).

What can I do whilst the children party?

Your party, your way! We run the whole show quite happily, but you can get totally involved if you prefer. There is plenty of comfortable seating at Gambado, plus free internet use and wireless connection.

Are there refreshments for the adults?

You can pre-order jugs of tea/coffee, sandwich platters and sweet platters for your adult guests at a small additional charge (please ask when booking).

*Children remain the responsibility of the party parents, as do all personal belongings.

** Whilst we endeavour to provide a buffet for all to eat please notify us if you have special dietary requirements when you book the party. The buffet currently caters for vegetarians.